

OFFICE OF THE OMBUDSMAN

1st Quarter Report 2023

Statistics

OVERVIEW OF INQUIRIES – YEAR TO DATE (01 JANUARY – 31 MARCH 2023)



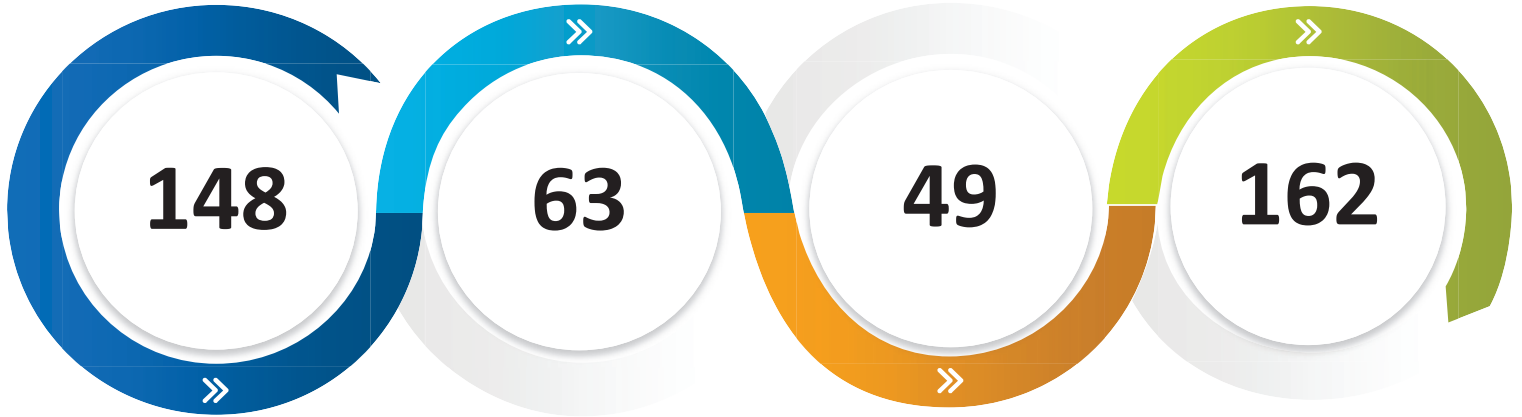
OVERVIEW OF CASES – YEAR TO DATE (01 JANUARY – 31 MARCH 2023)

CASES RECEIVED AS AT 31 MARCH 2023

FREEDOM OF INFORMATION	7
DATA PROTECTION	29
MALADMINISTRATION	14
POLICE COMPLAINTS	10
WHISTLEBLOWER PROTECTION	3

OPEN CASES AS AT 31 MARCH 2023

FREEDOM OF INFORMATION	17
DATA PROTECTION	90
MALADMINISTRATION	23
POLICE COMPLAINTS	28
WHISTLEBLOWER PROTECTION	4



CASES CARRIED FORWARD

FREEDOM OF INFORMATION	13
DATA PROTECTION	81
MALADMINISTRATION	27
POLICE COMPLAINTS	24
WHISTLEBLOWER PROTECTION	3

CASES CLOSED AS AT 31 MARCH 2023

FREEDOM OF INFORMATION	3
DATA PROTECTION	20
MALADMINISTRATION	18
POLICE COMPLAINTS	6
WHISTLEBLOWER PROTECTION	2

STATISTICS BY DIVISION – 1ST QUARTER 2023

INFORMATION RIGHTS DIVISION

FREEDOM OF INFORMATION	
	1 ST QTR
Inquiries Answered	6
Presentations	1
Cases Carried Forward from Previous Quarter	13
Appeals Received	7
Cases Resolved	3
<i>Assessment/Disposition</i>	0
Non-Jurisdictional	0
<i>Informal Resolution</i>	2
Partial Disclosure	2
Non-disclosure	0
Full Disclosure	0
Other	0
<i>Decisions</i>	1
Appeal Dismissed	0
Appeal Partially Upheld	0
Appeal Upheld	1
Other	0
Open Cases	17

DATA PROTECTION	
	1ST QTR
Inquiries Answered	31
Presentations	0
<i>Data Protection – Complaints</i>	
Cases Carried Forward from Previous Quarter	21
Cases Received	8
Cases Resolved	9
<i>Assessment/Disposition</i>	5
Non-Jurisdictional	2
Complaint Refused (s. 43(4))	3
Complaint Abandoned	0
Complaint Withdrawn	0
Referred to another DP Authority	0
Other	0
<i>Informal Resolution</i>	2
Supported	0
Not Supported	1
Complaint Abandoned	0
Complaint Withdrawn	0
Other	1
<i>Order</i>	2
Enforcement Order Issued	2
Monetary Order Issued	0
Enforcement and Monetary Order Issued	0
Other	0
Open Cases	20
<i>Data Protection – Breach Notifications</i>	
Cases Carried Forward from Previous Quarter	60
Cases Received	21
Cases Resolved	11
<i>Assessment/Disposition</i>	3
Non-Jurisdictional	0
Appropriate Actions Taken	2
Other	1
<i>Informal Resolution</i>	8
Resolved Informally	8
<i>Order</i>	0
Enforcement Order Issued	0
Monetary Order Issued	0
Enforcement and Monetary Order Issued	0
Other	0
Open Cases	70

COMPLAINTS DIVISION

MALADMINISTRATION	
	1 ST QTR
Inquiries Answered	61
Presentations	1
Cases Carried Forward from Previous Quarter	27
Complaints Received	14
Cases Resolved	18
<i>Assessment/Disposition</i>	14
Non-Jurisdictional ⁺	13
Complaint Refused	1
Complaint Withdrawn	0
<i>Early Resolution</i>	1
Successfully Resolved	1
Complaint Withdrawn	0
<i>Investigation</i>	3
Supported	2
Not Supported	0
Successfully Resolved	0
Complaint Withdrawn	1
Open Cases	23

⁺This includes complaints which are time barred, appeals have not been exhausted, cases referred to another agency, the issue/entity is not subject to investigation or a Schedule 2 restriction exists

POLICE COMPLAINTS	
	1ST QTR
Inquiries Answered	19
Presentations	0
Cases Carried Forward from Previous Quarter	24
Complaints Received	10
Cases Resolved	6
<i>Assessment/Disposition</i>	3
Non-Jurisdictional	1
Investigation Time Barred	1
Investigation Refused (s. 3(2)(g))	0
Complaint Withdrawn	0
Complaint Abandoned	1
Other	0
<i>Informal Resolution</i>	1
Successfully Resolved	1
Other	0
<i>Investigation</i>	2
Supported	0
Not Supported	2
Complaint Withdrawn	0
Complaint Abandoned	0
Other	0
Outstanding Referrals to RCIPS	4
Open OMB Files	24
Open Cases	28

WHISTLEBLOWER PROTECTION	
	1ST QTR
Inquiries Answered	1
Cases Carried Forward from Previous Quarter	3
Complaints Received	3
Cases Resolved	2
<i>Assessment/Disposition</i>	1
Non-Jurisdictional	1
Referred to Another Agency	0
<i>Investigation</i>	1
Supported	1
Not Supported	0
Open Cases	4