

# Statistics

## OVERVIEW OF CASES

Freedom of Information	4
Data Protection	31
Maladministration	20
Police Complaints	17
Whistleblower Protection	2



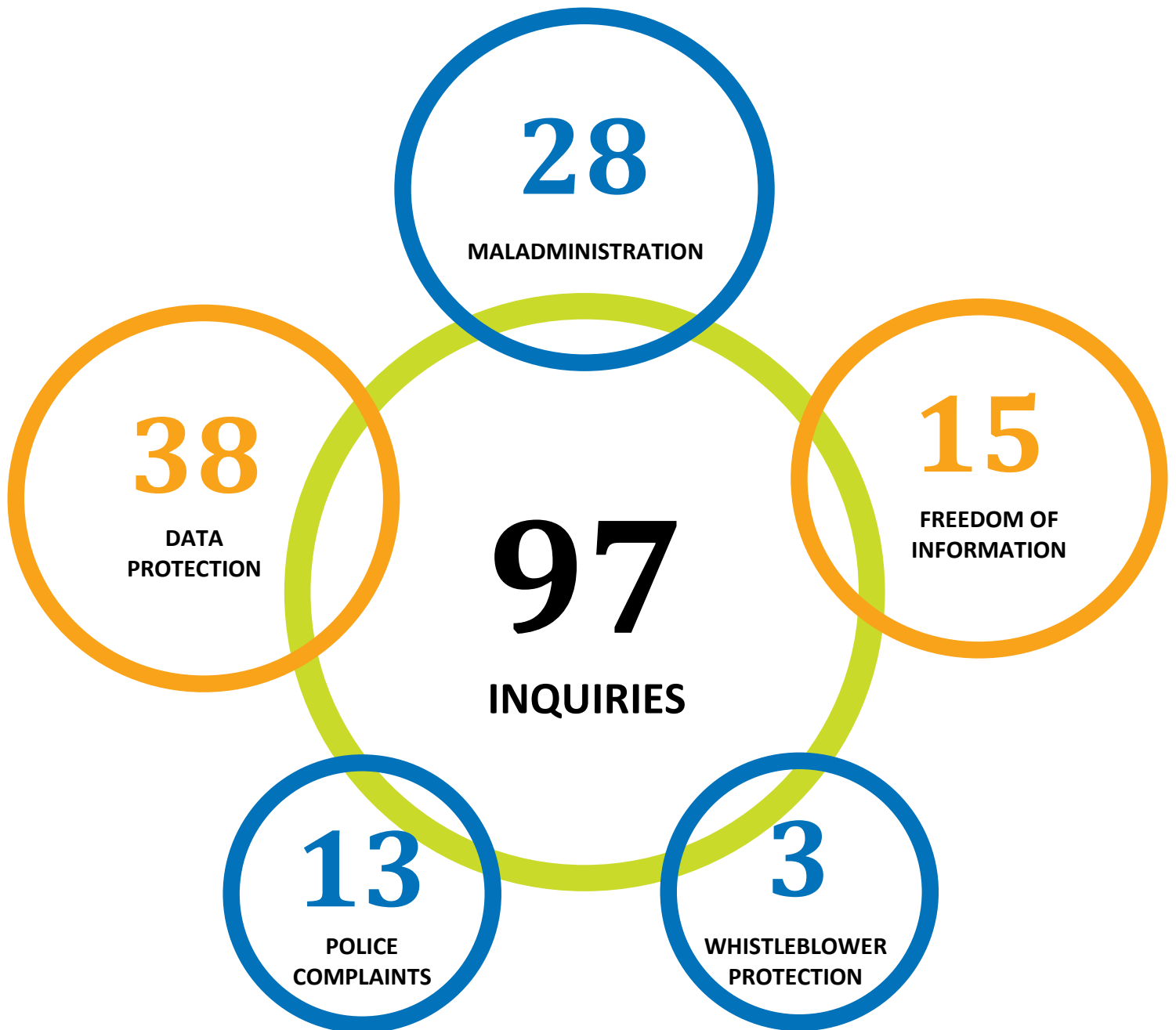
Freedom of Information	6
Data Protection	26
Maladministration	11
Police Complaints	20
Whistleblower Protection	0

Freedom of Information	3
Data Protection	22
Maladministration	16
Police Complaints	19
Whistleblower Protection	1



Freedom of Information	7
Data Protection	35
Maladministration	15
Police Complaints	18
Whistleblower Protection	1

## OVERVIEW OF INQUIRIES



## STATISTICS BY DIVISION

## INFORMATION RIGHTS DIVISION

FREEDOM OF INFORMATION			
	1 <sup>ST</sup> QTR	2 <sup>ND</sup> QTR	3 <sup>RD</sup> QTR
<b>Inquiries Answered</b>	<b>9</b>	<b>6</b>	<b>15</b>
<b>Cases Carried Forward from Previous Quarter</b>	<b>13</b>	<b>12</b>	<b>6</b>
<b>Appeals Received</b>	<b>5</b>	<b>2</b>	<b>4</b>
<b>Cases Resolved</b>	<b>6</b>	<b>8</b>	<b>3</b>
<b><i>Assessment/Disposition</i></b>	<b>1</b>	<b>1</b>	<b>1</b>
Non-Jurisdictional	1	1	1
<b><i>Informal Resolution</i></b>	<b>4</b>	<b>3</b>	<b>0</b>
Partial Disclosure	0	1	0
Non-disclosure	2	2	0
Full Disclosure	2	0	0
<b><i>Decisions</i></b>	<b>1</b>	<b>4</b>	<b>2</b>
Appeal Dismissed	0	2	0
Appeal Partially Upheld	1	0	0
Appeal Upheld	0	2	2
<b>Open Cases</b>	<b>12</b>	<b>6</b>	<b>7</b>

<b>DATA PROTECTION</b>			
	<b>1<sup>ST</sup> QTR</b>	<b>2<sup>ND</sup> QTR</b>	<b>3<sup>RD</sup> QTR</b>
<b>Inquiries Answered</b>	<b>40</b>	<b>15</b>	<b>38</b>
<b>Presentations</b>	<b>9</b>	<b>-</b>	<b>-</b>
<b>Data Protection – Complaints</b>			
<b>Cases Carried Forward from Previous Quarter</b>	<b>1</b>	<b>3</b>	<b>6</b>
<b>Cases Received</b>	<b>5</b>	<b>4</b>	<b>9</b>
<b>Cases Resolved</b>	<b>3</b>	<b>1</b>	<b>5</b>
<b>Assessment/Disposition</b>	<b>2</b>	<b>1</b>	<b>1</b>
Non-Jurisdictional	1	1	0
Complaint Refused (s. 43(4))	1	0	0
Complaint Abandoned	0	0	0
Complaint Withdrawn	0	0	1
Referred to another DP Authority	0	0	0
<b>Informal Resolution</b>	<b>1</b>	<b>0</b>	<b>3</b>
Supported	1	0	2
Not Supported	0	0	1
Complaint Abandoned	0	0	0
Complaint Withdrawn	0	0	0
<b>Order</b>	<b>0</b>	<b>0</b>	<b>1</b>
Enforcement Order Issued	0	0	1
Monetary Order Issued	0	0	0
Enforcement and Monetary Order Issued	0	0	0
<b>Open Cases</b>	<b>3</b>	<b>6</b>	<b>10</b>
<b>Data Protection – Breach Notification</b>			
<b>Cases Carried Forward from Previous Quarter</b>	<b>16</b>	<b>11</b>	<b>20</b>
<b>Cases Received</b>	<b>14</b>	<b>17</b>	<b>22</b>
<b>Cases Resolved</b>	<b>19</b>	<b>8</b>	<b>17</b>
<b>Assessment/Disposition</b>	<b>16</b>	<b>6</b>	<b>12</b>
Non-Jurisdictional	3	0	1
Appropriate Actions Taken	13	5	10
Other	0	1	1
<b>Informal Resolution</b>	<b>3</b>	<b>1</b>	<b>5</b>
Resolved Informally	3	1	5
<b>Order</b>	<b>0</b>	<b>1</b>	<b>0</b>
Enforcement Order Issued	0	1	0
Monetary Order Issued	0	0	0
Enforcement and Monetary Order Issued	0	0	0
<b>Open Cases</b>	<b>11</b>	<b>20</b>	<b>25</b>

## COMPLAINTS DIVISION

<b>MALADMINISTRATION</b>			
	<b>1<sup>ST</sup> QTR</b>	<b>2<sup>ND</sup> QTR</b>	<b>3<sup>RD</sup> QTR</b>
<b>Inquiries Answered</b>	<b>23</b>	<b>26</b>	<b>28</b>
<b>Cases Carried Forward from Previous Quarter</b>	<b>6</b>	<b>11</b>	<b>11</b>
<b>Complaints Received</b>	<b>16</b>	<b>12</b>	<b>20</b>
<b>Cases Resolved</b>	<b>11</b>	<b>12</b>	<b>16</b>
<b><i>Assessment/Disposition</i></b>	<b>6</b>	<b>5</b>	<b>10</b>
Non-Jurisdictional <sup>+</sup>	6	4	9
Complaint Refused	0	1	0
Complaint Withdrawn	0	0	1
<b><i>Early Resolution</i></b>	<b>3</b>	<b>4</b>	<b>5</b>
Successfully Resolved	3	4	4
Complaint Withdrawn	0	0	1
<b><i>Investigation</i></b>	<b>2</b>	<b>3</b>	<b>1</b>
Supported	0	3	1
Not Supported	2	0	0
Successfully Resolved	0	0	0
Complaint Withdrawn	0	0	0
<b>Open Cases</b>	<b>11</b>	<b>11</b>	<b>15</b>

<sup>+</sup>This includes complaints which are time barred, appeals have not been exhausted, cases referred to another agency, the issue/entity is not subject to investigation or a Schedule 2 restriction exists

<b>POLICE COMPLAINTS</b>			
	<b>1<sup>ST</sup> QTR</b>	<b>2<sup>ND</sup> QTR</b>	<b>3<sup>RD</sup> QTR</b>
<b>Inquiries Answered</b>	<b>14</b>	<b>12</b>	<b>13</b>
<b>Cases Carried Forward from Previous Quarter</b>	<b>24</b>	<b>20</b>	<b>20</b>
<b>Complaints Received</b>	<b>20</b>	<b>11</b>	<b>17</b>
<b>Cases Resolved</b>	<b>24</b>	<b>11</b>	<b>19</b>
<b><i>Assessment/Disposition</i></b>	<b>13</b>	<b>4</b>	<b>9</b>
Non-Jurisdictional	6	0	3
Investigation Time Barred	0	0	1
Investigation Refused (s. 3(2)(g))	1	0	1
Complaint Withdrawn	3	1	2
Complaint Abandoned	3	3	2
<b><i>Informal Resolution</i></b>	<b>7</b>	<b>1</b>	<b>6</b>
Successfully Resolved	7	1	6
<b><i>Investigation</i></b>	<b>4</b>	<b>6</b>	<b>4</b>
Supported	1	0	1
Not Supported	3	4	2
Complaint Withdrawn	0	0	1
Complaint Abandoned	0	1	0
Other	0	1	0
<b>Outstanding Referrals to RCIPS</b>	<b>4</b>	<b>4</b>	<b>2</b>
<b>Open OMB Files</b>	<b>16</b>	<b>16</b>	<b>16</b>
<b>Open Cases</b>	<b>20</b>	<b>20</b>	<b>18</b>

<b>WHISTLEBLOWER PROTECTION</b>			
	<b>1<sup>ST</sup> QTR</b>	<b>2<sup>ND</sup> QTR</b>	<b>3<sup>RD</sup> QTR</b>
<b>Inquiries Answered</b>	<b>1</b>	<b>0</b>	<b>3</b>
<b>Cases Carried Forward from Previous Quarter</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Complaints Received</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>Cases Resolved</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b><i>Assessment/Disposition</i></b>	<b>0</b>	<b>0</b>	<b>1</b>
Non-Jurisdictional	0	0	1
Referred to Another Agency	0	0	0
<b><i>Investigation</i></b>	<b>0</b>	<b>0</b>	<b>0</b>
Supported	0	0	0
Not Supported	0	0	0
<b>Open Cases</b>	<b>0</b>	<b>0</b>	<b>1</b>